

# Simply GUARANTEED



Central Freight Lines Guaranteed Service Product

Available: April 4, 2016

## Guaranteed Delivery *by* Noon or 5:00 PM

- Guaranteed Service—Simply notate on the Bill of Lading “Simply Guaranteed” with requested time.
- By Noon or 5:00 pm
- Flat Fee 
- Full Refund
- File claim on-line within 10 days
- File claim on-line at: [www.centralfreight.com](http://www.centralfreight.com), under “Services” click on *Simply Guaranteed Claim—Simple*
- Eligible zip codes and transit times can be found on our website at [www.centralfreight.com](http://www.centralfreight.com)

Shipment consisting of 1-4 standard pallets: *by* noon: \$ 65.00 *by* 5:00 pm: \$ 50.00  
 Shipment consisting of 5-8 standard pallets: *by* noon \$ 175.00 *by* 5:00 pm: \$150.00

Central Freight Lines on-time service product allows our customers to confidently ship with us. When time is of the essence, Central Freight Lines’ “*Simply Guaranteed*” Guaranteed Program option is the answer.

### When You Need A Guarantee

Central Freight Lines will pick up and deliver your shipment to it’s final destination by noon or 5:00 pm, *Simply Guaranteed*.



Simply Guaranteed

Central Freight Lines' "Simply Guaranteed", Guaranteed Service is a guaranteed LTL transportation solution for shipments between direct service zips located within the Central Freight Lines direct service area and served via single line service.

Eligible zip codes and transit times may be found under the "Transit Time" section of the Central Freight Lines website: [www.centralfreight.com](http://www.centralfreight.com), on the day of shipment. By checking the zip code pairings on the Central Freight Lines web site, it will ensure that the particular zip code pairings are available for guarantee under the program, *not all zip codes are eligible*.

Shipments moving under this tariff are subject to the customer's previously agreed upon pricing and will be subject to "Simply Guaranteed" service pricing as follows:

For a shipment consisting of 1 to 4 standard pallets	<b>by Noon:</b>	<b>\$ 65.00</b>	<b>by 5:00 PM:</b>	<b>\$ 50.00</b>
For a shipment consisting of 5 to 8 standard pallets	<b>by Noon:</b>	<b>\$175.00</b>	<b>by 5:00 PM:</b>	<b>\$150.00</b>

**A standard pallet is equivalent to 40" L X 48" W.** 100% refund, minus any accessorial charges. The Customer must file a claim on-line within 10 business days to void charges. File by logging onto: [www.centralfreight.com](http://www.centralfreight.com), select "Services", click Simply Guaranteed Claim, complete and submit-*Simple*

Shipments will be guaranteed to be on time in accordance with Central Freight Lines' service standards, exclusive of Saturdays, Sundays, and all national, state and local holidays. In the event of a failure to perform a time specific delivery, the customer must submit a claim to Central Freight Lines within 10 days of the delivery. File on-line at [www.centralfreight.com](http://www.centralfreight.com), under "Services", click Simply Guaranteed Claim. Central Freight Lines will cancel the freight charges except for any accessorial charges/value added services incurred. Central Freight Lines will not be liable for any special, incidental, or consequential damages, commercial loss of any kind (including loss of business or profits) or loss, damage or expense directly or indirectly arising from this agreement whether or not carrier has been advised of the possibility of such damage or loss.

To activate Central Freight Lines' "Simply Guaranteed" time definite guaranteed service, the shipper, consignee, or third party payer must specifically request "Simply Guaranteed" by having "Simply Guaranteed" clearly displayed on the original bill of lading at time of pickup. When requesting a pickup, the requesting party must indicate at that time, that they want the "Simply Guaranteed" service. Whether they are using the on-line quick pick or calling the pickup into Customer Service, the request for "Simply Guaranteed" must be made at that time. All "Simply Guaranteed" freight must be called or submitted on-line no later than 3:00 PM and the freight must be available for pickup no later than 4:00 PM on the day service is requested. A driver may accept freight that was not called in, but is available when the driver is at the customer prior to 4:00 PM. The original bill of lading must have the notation "Simply Guaranteed", with the requested delivery time shown (Noon or 5:00 pm).

The following **commodities** are not eligible for the "Simply Guaranteed" service:

Any pieces over 15 feet in length	Any shipment that requires protection from freezing
Any poison shipments including poison gas	Carbon black
Explosives (1.1, 1.2, 1.3)	Radioactive (Yellow III and types I and II)

The following **delivery locations** are not eligible for "Simply Guaranteed" service:

Businesses at private residences (farms and ranches)	Carnivals, fairs, or traveling shows
Churches	Construction Sites
Convention or exposition centers	Grocery warehouses
Military Installations	Mine sites
Prisons	Private residences, apartment complexes and dorms
Schools	Self-storage warehouses

The following **delivery types** are not eligible for "Simply Guaranteed" service:

C.O.D. s	Deliveries requiring an appointment
Force Majeure	Any service request declined by the carrier prior to departure from origin terminal
Order notify	
Lift-gate service	

"Simply Guaranteed" charges are in addition to negotiated freight charges.

If and to the extent either party may be precluded by acts of God, authority of laws, strikes, lockouts, casualties or other causes beyond its control from performance hereunder, such performance shall be excused to the extent that it is necessitated by such causes.

Charges for "Simply Guaranteed" shipments delayed by force majeure will be billed at normal pricing published for the payer. An attempted delivery shall constitute a service success. In the case of refusal, our driver will attempt to get the refusing party's signature, date, time and reason for refusal or inability to deliver.

Attempted delivery to a wrong address due to incorrect consignee information provided by the shipper shall constitute a service success. Deliveries requiring special services or equipment are excluded from the Simply Guaranteed offering unless specifically approved by origin carrier management prior to pickup and clearly written on the B/L. Collect shipments will be accepted provided the shipper does not execute Section 7 of the B/L.

Effective: April 4, 2016